

We're here to help with COVID-19

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News for Brokers

Two cost-sharing updates for COVID-19

April 1, 2020

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Details related to COVID-19 are evolving quickly, and we're committed to providing the latest information on cost and coverage. Below are two updates focused on member cost-sharing.

Member cost-share waived for treatment of COVID-19 through May 31

UnitedHealthcare is waiving member cost-sharing for the **treatment** of COVID-19 through May 31, 2020, for its fully insured commercial, Medicare Advantage and Medicaid plans. This builds on the company's previously announced efforts to waive cost-sharing for COVID-19 testing and testing-related visits, and the expansion of other member services.

UnitedHealthcare will also work with self-funded customers who want us to implement a similar approach on their behalf.

Cost-share waived for network non-COVID-19 telehealth visits

Starting March 31, 2020, until June 18, 2020, UnitedHealthcare will waive cost-sharing for **network, non-COVID-19 telehealth visits** for fully insured individual and group market health plans and its Medicare Advantage and Medicaid plans. UnitedHealthcare has previously waived cost-sharing for telehealth visits related to COVID-19 testing. Eligible medical providers who have the ability and want to connect with their patient through interactive live video-conferencing or audio-only can do so.




UnitedHealthcare has also waived cost-sharing for 24/7 Virtual Visits with preferred telehealth providers — Teladoc®, Doctor On Demand™ and AmWell®.

UnitedHealthcare will work with self-funded customers who want us to implement a similar approach.

For more information on COVID-19, refer to the [broker](#), [consultant](#) or [employer](#) sections of [uhc.com](#) for frequently asked questions (FAQs).

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